



Guidelines for Volunteers of the Ronald McDonald House

The Ronald McDonald House Charities of Southwest Virginia is very fortunate to have committed and willing volunteers. This document is to share with you /your group the guidelines that volunteers must follow as they work throughout the house. Please read carefully and sign at the bottom that you will follow all guidelines. If you are the representative for a group it is expected that you share these guidelines with your group so that all volunteers present know the expectations.

- act with integrity, compassion, courtesy, respect, inclusivity, fairness, and openness as representatives of RMHC of SWVA
- respect and maintain the privacy rights of guest families
- maintain professional and personal boundaries with guests
- refrain from proselytizing to convert guests families to one's religious beliefs or political beliefs
- refrain from sales or solicitations of guests
- refrain from activities that create a conflict of interest
- refrain from giving preferential treatment to any guest
- respect and maintain the confidentiality of RMHC of SWVA records, reports, and documents
- refrain from anything that jeopardizes the health, safety, and welfare of guest families

Please sign that you/your group will follow the guidelines above.

Organization _____

Representative _____ Date _____